



# HAMBLEDON PARISH PLAN

Your views, concerns, and opinions are important

## QUESTIONNAIRE 3

### Local Shops and Businesses

This 'Local Shops and Businesses' Questionnaire follows up the first 'General' Questionnaire issued in the August/September Hambledonian.

This questionnaire concentrates on the major issues raised in the answers relating to the questions on Local Shops and Businesses, see table below for a summary of these results. In general this questionnaire will ask: *'More details about how often you use the shops and business within the village, and if appropriate what would you do or want done to improve the services they provide to the village?'* The purpose of this is to seek your help to define any major issues in more detail and seek your view on possible solutions. This information will be handed over, **anonymously**, to the respective shop or business so that they can take your collective views into account in the future.

#### Results on Local Shops and Businesses from first 'General Questionnaire'

Question 7. How often do you use the following village shops and businesses? (1 = not very often; 2= fairly regularly; 3 = very regularly; or leave blank if you don't use them at all)	No opinion/don't know	Not Often	Fairly	Very
Local shops (People's Market, Lotts Stores, Hair & Beauty Salon)	17	76	71	52
Post Office	53	69	65	29
Public Houses (The Vine, The Bat & Ball)	56	92	49	19
Local Businesses (Miller and Co, The Country House Company, etc.)	143	49	12	12
Nursery/Child Care (Mummy and Me, Harwood Day Nursery)	194	13	2	7
Other, please specify.....Fish and Chip Van	211	1	4	0
Other, please specify.....Local Trades	206	0	1	9

Please ensure that your completed questionnaire is returned by 31<sup>st</sup> December 2010 at the latest to one of the following collection points:-

The Peoples Market; Lotts Stores; The Vine, or the Church of St Peter and St Paul

Additional copies of this questionnaire can be obtained from the Hambledon web site (<http://www.hambledon-hants.com/>)

### FREE PRIZE DRAW

There will be a £50 prize draw for completed questionnaires

If you would like to enter the Free Prize Draw, please provide your details in Question 1 below. The winners will be announced in a future edition of the Hambledonian.

### SECTION A

1. Name and address. (This is optional, but please give us your details if you wish to be entered in the prize draw. This information will only be used for the purpose of the draw.)

Family name: .....

Street: ..... Post Code .....

Telephone number: ..... email: .....

2. Assign a letter (A–F) to each member of your household, including yourself. Please tick the gender of each person in your household.	A	B	C	D	E	F
Male						
Female						
3. What age group does each person in your household belong to? Please tick one box for each person.	A	B	C	D	E	F
Age 0-10						
Age 11-17						
Age 18-25						
Age 26-35						
Age 36-45						
Age 46-55						
Age 56-65						
Age 66-75						
Age 76+						

## SECTION B – Local Shops and Businesses

Please answer the following questions using the same letters assigned to each person in Section A.

<b>Lotts Stores</b>						
	A	B	C	D	E	F
4. Do you use Lotts Stores? (Please answer Y/N. If N please move onto Question 4.9)						
4.1 How often do you use Lotts? (where 1 = daily, 2 = a few times a week, 3 = a few times a month)						
4.2 Does Lotts stock the items you need? (Please answer Y/N)						
4.3 How do you rate the level of service Lotts provides? (where 1 = poor and 5 = good)						
4.4 Do you have any regular orders from Lotts, newspapers, etc.? (Please answer Y/N)						
4.5 How often do you use the Tea Room? (where 1 = a few times a week, 2 = a few times a month, 3 = a few times a quarter, 4 = a few times a year)						
4.6 How do you rate the additional support Lotts provides to the community? (where 1 = poor and 5 = good) e.g. helping to support village activities						
4.7 Please list up to three things that your household feel could improve Lotts Stores						
a) _____						
b) _____						
c) _____						
4.8 If your household has any other comments about Lotts Stores please provide them here.						
4.9 Is there anything that would allow your household to consider using Lotts Stores more frequently?						
<b>People's Market</b>						
	A	B	C	D	E	F
5. Do you use the People's Market? (Please answer Y/N. If N please move onto Question 5.9)						
5.1 How often do you use People's Market? (where 1 = daily, 2 = a few times a week, 3 = a few times a month)						
5.2 Does the People's Market stock the items you need? (Please answer Y/N)						
5.3 How do you rate the level of service the People's Market provides? (where 1 = poor and 5 = good)						
5.4 Do you have any regular orders from the People's Market, newspapers, etc.? (Please answer Y/N)						
5.5 How often do you use the Post Office? (where 1 = daily, 2 = a few times a week, 3 = a few times a month)						
5.6 How do you rate the additional support the People's Market provides to the community? (where 1 = poor and 5 = good) e.g. helping to support village activities						
5.7 Please list up to three things that your household feel could improve the People's Market						
a) _____						
b) _____						
c) _____						
5.8 If your household has any other comments about the People's Market please provide them here.						
5.9 Is there anything that would allow your household to consider using the People's Market more frequently?						

## The Vine

The Vine						
	A	B	C	D	E	F
6. Do you use the Vine? (Please answer Y/N. If N please move onto Question 6.8)						
6.1 How often do you use the Vine for a drink? (where 1 = daily, 2 = a few times a week, 3 = a few times a month, 4 = very occasionally)						
6.2 How often do you use the Vine for a meal? (where 1 = daily, 2 = a few times a week, 3 = a few times a month, 4 = very occasionally, 5 = never)						
6.3 How do you rate the level of service the Vine provides? (where 1 = poor and 5 = good)						
6.4 How do you rate the atmosphere the Vine provides? (where 1 = poor and 5 = good)						
6.5 How do you rate the additional support the Vine provides to the community? (where 1 = poor and 5 = good) e.g. helping to support village activities						
6.6 Please list up to three things that your household feel could improve the Vine						
a) _____						
b) _____						
c) _____						
6.7 If your household has any other comments about the Vine please provide them here.						
6.8 Is there anything that would allow your household to consider using the Vine more frequently?						

## Hambleton Hair and Beauty Salon

Hambleton Hair and Beauty Salon						
	A	B	C	D	E	F
7. Do you use the Beauty Salon? (Please answer Y/N. If N please move onto Question 7.7)						
7.1 How often do you use the Salon? (where 1 = one or more times a week, 2 = one or more times a month, 3 = very occasionally)						
7.2 How do you rate the level of service the Salon provides? (where 1 = poor and 5 = good)						
7.3 How do you rate the additional support the Salon provides to the community? (where 1 = poor and 5 = good) e.g. helping to support village activities						
7.4 Have you ever bought Hambleton Beauty Products? (Please answer Y/N)						
7.5 Please list up to three things that your household feel could improve the Salon?						
a) _____						
b) _____						
c) _____						
7.6 If your household has any other comments about the Salon please provide them here.						
7.7 Is there anything that would allow your household to consider using the Salon more frequently?						

## SECTION C – Other local services and trades

This section includes those local services and trades that advertise in the Hambledonian and have a 92632xxx phone number. If you have used any of them please rate them from 1-5 where 1 = poor and 5 = good, leave blank if you have not used them.

8. Please rate the businesses/trades that you have used	A	B	C	D	E	F
The Country House Company (House Sales and Lettings)						
J Gordon (Forestry & Arboricultural Contractor)						
Paul Flint & Company (Carpenters of Distinction)						
Miller & Co. (Insurance Brokers) Ltd.						
G Wallace (Electrical Contractor)						
Kennett Bros (Local Building and Roofing Specialists)						
C A Gordon (Decorating Services)						
Meon Valley Physio						
The Bat and Ball						
Full Circle Maintenance (Electrical, Plumbing and Carpentry)						
Ian and Christina Ruthven-Stuart (Picture Mounting and Framing)						
The Hambledon Briquette Company (Wood burning fuel)						
Aqueous Pools (swimming Pool Maintenance)						
Aromatherapy Massage & Reflexology						
The Hambledon Jewellery Company Ltd						
J Blackman (Arboriculture, Fencing and Estate Maintenance Services Ltd)						
Cooper's Traditional and Innovative Design and Building Services						
Bed & Breakfast (Diana Wallace)						
9. Are there any other local businesses or trades that you use? If so please add them to the list below and rank them.	A	B	C	D	E	F
M A Owen (Building Contractor)						
Dine at Home						
M P Banting (Building and Maintenance Services)						
Meon Valley News						
Mobile Fish and Chips (Tuesdays in the village Hall)						
Local Farm products (please specify).....						
Other (please specify).....						
Other (please specify).....						
Other (please specify).....						
Other (please specify).....						
10. Are there any other aspects of Local shops and businesses that you would like to comment on. If so please use the space below	A	B	C	D	E	F

## SECTION D – Action Groups

Following the analysis of the replies to this questionnaire it is intended to set up a small Action Group to ensure that we get a consensus view from the village. We may need your help to support this activity. Please indicate your support below. If you are prepared to offer your support please ensure you have completed Question 1 so that we can contact you.

	A	B	C	D	E	F
11. Are you prepared to support the Shops and Businesses Action Group? (Please Answer Y/N)						

Many thanks for completing this questionnaire. In the next issue of the Hambledonian we will summarise the results of this survey and publish the Activities and Groups Questionnaire.