

# HAMBLEDON PARISH PLAN

Your views, concerns, and opinions are important

## QUESTIONNAIRE 2

### PUBLIC SERVICES, FACILITIES and ENVIRONMENT



This 'Public Services, Facilities and Environment' Questionnaire follows up the 'General' Questionnaire issued in the last *Hambledonian*. There will be other questionnaires published in *The Hambledonian* over the next few months. This questionnaire concentrates on the major issues raised in the answers relating to the questions on Public Services, facilities and Environment, see article in this issue of the *Hambledonian* for a summary of the results. In general they ask: 'What would you do or want done to improve the issues you raised?' The purpose of these further questions is to seek your help to define the major issues in more detail and possible solutions. This information will be handed over to small Action Groups charged with examining these major issues in even greater detail and to prepare inputs to the Action Plan, the *vital* element of the Hambledon Parish Plan. The questions are clustered under possible Action Groups.

Please ensure that your completed questionnaire is returned by 31<sup>st</sup> October 2010 at the latest  
Please return your completed questionnaire to one of the following collection points:-

The Peoples Market; Lotts Stores; The Vine, or the Church of St Peter and St Paul

Additional copies of this questionnaire can be obtained from one of the above or can be downloaded from the Hambledon web site (<http://www.hambledon-hants.com/>)

## FREE PRIZE DRAW

### There will be a £50 prize draw for completed questionnaires

If you would like to enter the Free Prize Draw, please complete the questionnaire and provide your details in Question 1 below. The winners will be announced in a future edition of the *Hambledonian*.

## SECTION A

1. Name and address. (This is optional, but please give us your details if you wish to be entered in the prize draw. This information will only be used for the purpose of the draw.)

Family name: .....

Street: ..... Post Code .....

Telephone number: ..... email: .....

2. Assign a letter (A–F) to each member of your household, including yourself. Please tick the gender of each person in your household.		A	B	C	D	E	F
Male							
Female							

3. What age group does each person in your household belong to? Please tick one box for each person.	Age 0-10						
	Age 11-17						
	Age 18-25						
	Age 26-35						
	Age 36-45						
	Age 46-55						
	Age 56-65						
	Age 66-75						
	Age 76+						

## SECTION B – Local Government

This section is for every member of the household who is 11 and over. Please answer the questions using the same letters assigned to each person in Section A.

### Hampshire County Council (HCC) & Hampshire Police Authority (HPA)

HCC is responsible for a wide range of public services, including policing, roads and road safety, transport, adult and child services, schools, etc.

(Please note questions about traffic management appear later in this questionnaire)

	A	B	C	D	E	F
4. Do you have any concerns with the services provided by HCC & HPA? (Y/N for each person)						
Please answer the following and then add yours to the list below. Please indicate their importance to you in a scale from 1-5 where 1 = low importance and 5 = high importance						
How would you rate the visibility of policing in Hambledon?						
How would you rate the services provided by Hampshire Highways?						
Other (please specify).....						
Other (please specify).....						
If poor what actions do you believe need to be taken? Please list them here.						

### Winchester City Council (WCC)

WCC is responsible for a wide range of public services including, planning, refuse collection, housing, etc.

	A	B	C	D	E	F
5. Do you have any concerns with the services provided by WCC? (Y/N for each person)						
Please answer the following and then add yours to the list below. Please indicate their importance to you in a scale from 1-5 where 1 = low importance and 5 = high importance (unless a specific question asks for a different response)						
How would you rate the overall service provided by the Planning Department ?						
- Is Hambledon being over developed? (Please answer Y/N)						
- Are current building regulations too restrictive (e.g. conflict between Listed Buildings and Energy conservation (Please answer Y/N)						
How would you rate the overall Refuse Collection Service provided to Hambledon?						
- Is the frequency of household waste collection satisfactory? (Please answer Y/N)						
- Is the Bottle bank emptied frequently enough? (Please answer Y/N)						
Other (please specify).....						
Other (please specify).....						
Other (please specify).....						

### Hambledon Parish Council (HPC)

The Parish Council has a wide range of roles to support the community and the higher levels of local government including maintenance of open spaces (ditches, etc.) and village appearance; housing, facilities for sport and for children, etc.

	A	B	C	D	E	F
6. Do you have any concerns with the services provided by HPC? (Y/N for each person)						
If yes please list answer Y/N to the following questions. Add your own specific points if required.						
Is the provision of affordable housing in Hambledon important to you?						
Is litter and the appearance of the village an issue?						
Is the potential for flooding an issue for your household?						
- Is the Flood Warning System effective?						
How do you rate Mains and Storm drainage within Hambledon? (from 1-5 where 1 = low importance and 5 = high importance)						
Other (please specify).....						
Other (please specify).....						

If you have any other comments about any Local Government related concerns please provide them below

## SECTION C – Traffic Management and Local Transport

This section is for every member of the household who is 11 and over. Please answer the questions using the same letters assigned to each person in Section A.

7. Traffic Management. Please rate the following from 1-5 where 1 = poor and 5 = good, unless a specific question asks for a different response.	A	B	C	D	E	F
How do you rate the chicanes into and out of Hambledon?						
How do you rate the speed signs into and within Hambledon?						
Should more traffic calming measures (signs etc.) be put in place? (Please answer Y/N)						
Should the centre of the village be a 20mph zone? (Please answer Y/N)						
Should mobile speed cameras be installed? (Please answer Y/N)						
How would you rate parking in High Street/East Street/West Street?						
How would you rate parking in other areas of the village?						
Should some areas of Hambledon be "Residents Parking Only"? (Please answer Y/N)						
Should the provision of extra parking areas be investigated? (Please answer Y/N)						
How would you rate the pavements in Hambledon?						
Should pavements be provided on the B2150 (Green Lane/West Street)? (Please answer Y/N)						
Other, please specify.....						
Other, please specify.....						
8. Local Transport. Please rate the following from 1-5 where 1 = poor and 5 = good, unless a specific question asks for a different response.						
Do you use the bus service? (Please indicate frequency from 1-5 where 1 = not at all to 5= frequently)						
How do you rate the bus service in Hambledon?						
If the frequency and routes were increased would you use the bus service? Please answer Y/N						
- Should there be more evening buses? (Please answer Y/N)						
- Should there be a bus service to Petersfield? (Please answer Y/N)						
Other, please specify.....						
Other, please specify.....						
If you have any ideas about how Traffic Management or Local Transport could be improved please add them here.						

## SECTION D – Utilities and Communications

This section is for every member of the household who is 11 and over. Please answer the questions using the same letters assigned to each person in Section A.

9. Utilities. Please rate the following from 1-5 where 1 = poor and 5 = good, unless a specific question asks for a different response.	A	B	C	D	E	F
How do you rate the electrical supply in your household?						
- Do you suffer from power cuts? (Please indicate frequency from 1-5 where 1 = not at all to 5= frequently)						
- Southern Electric have recommended an additional sub-station is required in East Street. Should we investigate potential sites for its installation? (Please answer Y/N)						
Should we investigate the possible provision of Mains Gas? (Please answer Y/N)						
How do you rate the supply of water to your household?						
Other, please specify.....						
Other, please specify.....						
If you have any other comments about any aspect of Utilities please provide them below						

10. Communications. Please rate the following from 1-5 where 1 = poor and 5 = good, unless a specific question asks for a different response.						
	A	B	C	D	E	F
How do you rate television reception in your household?						
How do you rate broadband connectivity in your household?						
Would you like to see mobile phone reception available in Hambledon? (Please answer Y/N)						
- Should we investigate potential sites for installation of a mobile aerial? (Please answer Y/N)						
Other, please specify.....						
If you have any other comments about any aspect of communications please provide them below						

## SECTION E – Facilities for sport and facilities for the young

This section is for every member of the household. Please answer the questions using the same letters assigned to each person in Section A. Please rate the following from 1-5 where 1 = poor and 5 = good.

11. Facilities for Sport						
	A	B	C	D	E	F
How do you rate the facilities for sport in Hambledon?						
If poor what provision for additional sports facility would you like investigated? Please list them here.						
12. Facilities for the young						
	A	B	C	D	E	F
How do you rate the facilities for the young in Hambledon?						
If poor what provision for additional facilities for the young would you like investigated? Please list them here.						
If you have any other comments about any aspect of facilities for sport and the young please provide them below						

## SECTION F – Action Groups

Following the analysis of the replies to this questionnaire it is intended to set up small Action Groups to examine further the issues identified and the options for their resolution. We will need your help to support these groups and make progress on any issues or opportunities identified. Please indicate your support below.

If you are prepared to offer your support please ensure you have completed Question 1 so that we can contact you.

	A	B	C	D	E	F
13. Are you prepared to join one of these Action Groups? (Please Answer Y/N)						
If Yes which one do you wish to join?						
Local Government						
Traffic Management and Local Transport						
Utilities and Communications						
Facilities for sport and facilities for the young						

Many thanks for completing this questionnaire. In the next issue of the Hambledonian we will summarise the results of this survey and publish the Shops and Businesses Questionnaire.